

# New Participant Account Access

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## WEB ACCESS

**www.pensiondynamics.com**

**TO LOGIN TO YOUR ACCOUNT:**

- Click on the blue Client Login Button located on the upper right corner of our home page
- Click on the blue 401(k) button on the left side of the window under **Client Services LOGIN**



## ACCOUNT REGISTRATION

- You will need to register yourself by clicking **First Time User**
- Your Registration ID is your **Social Security Number** with the dashes
- Enter your **Date of Birth** as formatted
- Create a **Username and Password**
- Answer the **security questions** however you would like  
*These would be used to reset your password on-line*
- Scroll through the **disclaimer/accept/submit**

## RETURNING PARTICIPANTS

- Sign in as usual
- Answer the **security questions** however you would like  
*These would be used to reset your password on-line*
- Scroll through the **disclaimer/accept/submit**

## SELECTING INVESTMENTS

- Select **“Change My Investments”** from the Menu
- Select **“Redirect Future Contributions Only”**
- Enter a percentage in the **“New Elections”** column for the investments you have Elected. The total must equal 100%
- Click on **“Submit”** at the bottom of the page
- Click on **“Confirm”** to finalize the Investment Selection

## VOICE RESPONSE SYSTEM



You can also access your account through the Pension Dynamics Daily Link. It's designed to give you up-to-date information in minutes about your personal retirement plan account using your touch-tone phone. Pension Dynamics Daily Link is as easy to use as dialing your telephone. Just dial **1-800-888-1998** from your touch-tone phone.

## NEW PARTICIPANTS/FIRST TIME USERS

- Enter your entire **Social Security Number**.
- Your **Voice Response System PIN** is the last 4-digits of your **Social Security Number**
- Enter your **4-digit Birth Year**
- Please Note you will be prompted to enter a new password to complete **“Set-up”**

Then just follow the recorded instructions. You can interrupt these instructions at any time by simply making a selection. It's that easy!

## MAIN MENU

1. Detailed Account Balance
2. Change Future Contributions, Transfer Balances
3. Loan Information
4. Additional Options
5. Distributions

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### Note:

- Requests made after 1:00 p.m. P.S.T. using either the VRU or web site will be processed the following business day.
- You can speak with our Client Service Center for account access inquiries by calling **1-888-306-5465**.